

Return Address for Goods

Apronee Dziedzic, Kopaczal Limited Partnership

NIP: PL7312089172

Return Warehouse:

ul. Lagiewnicka 167

91-863 Lodz,

tel. +48 603 123 274 e-mail: shop@apronee.com

**PRODUCT COMPLAINT FORM**

Customer data	
order number	
first and last name	
street, house number, apartment number	
postal code, city	
phone number	
e-mail:	
bank account number of the Claimant	

Complained product			
product code	size	quantity	price

Purchase document		
invoice/receipt number	issue date	date of defect identification

Detailed description of defects or non-compliance with the contract

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Specification of the Claimant's requests, please cross out the appropriate options:

- free repair
- exchange of the product for a new one
- reduction of the price by the amount of
- withdrawal from the contract (if the defect is essential)

I declare that I have become acquainted with the terms of the complaint procedure described in section IX of the Online Store Regulations of Apronee, available on the website at www.apronee.pl or www.apronee.com.

The rules and procedures are specified in Chapter 5a of the Act of 30 May 2014 on Consumer Rights in the case of clients who are consumers, and for other persons, in the provisions of Book Three Title XI Chapter II of the Act of 23 April 1964 Civil Code.

Claimant's Statement

The Claimant declares that they choose the following method of notification regarding the decision on the complaint (please cross out the appropriate option):

- SMS
- Email
- By post

The return of the complained product will be at the expense of the Seller. In the event of non-collection or refusal to accept by the Claimant the complained product (repaired or exchanged product or the product for which the Seller refused to acknowledge the complaint), it will be stored free of charge by the Seller for a period of 60 days. After this period, the Claimant agrees for the product to be disposed of commissionally.

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date and signature of the customer.